

AUSTRALIAN JOURNAL OF DEMENTIA CARE SUBSCRIPTION PRIVACY STATEMENT

The Australian Journal of Dementia Care (AJDC) is a quarterly publication committed to improving the quality of care provided for people living with dementia. AJDC is managed by Dementia Training Australia (DTA), on behalf of the publisher, the University of Wollongong (UOW).

This privacy statement outlines UOW's commitment to handling your personal information in accordance with its obligations under the [Privacy and Personal Information Protection Act 1998 \(NSW\)](#).

Collection of your Information

When you visit the Australian Journal of Dementia Care website, your personal information will be collected via the "Contact us" form located on the AJDC website.

The information we collect includes:

- First name
- Last name
- Email address and phone number
- Reason for contacting
- Any additional information you choose to provide

The personal information you provide via the contact us form is directed to a mailbox and managed by AJDC.

SUBSCRIBING TO THE JOURNAL

We use a third-party payment processor to for subscription management and to process your payments. These are managed by Database Consultants Australia Pty Ltd (DCA).

. DCA will handle the personal information you provide for subscription management and payment information in accordance with their own privacy policy and terms of use. We do not permanently store or have access to your full payment information or credit card details. Therefore, prior to subscribing you should familiarize yourself with the DCA Privacy Statement which can be accessed on their [website](#).

Use of your Personal Information

UOW will only use your personal information for the purpose for which it was collected or for a directly related purpose.

Your personal information will be used by UOW to respond to any enquiry

that you submit via the “Contact Us” form on the Australian Journal of Dementia Care website.

How We Use Cookies

UOW utilises Google Analytics to gain insights into user behaviour and preferences on our website. Google Analytics gathers the following data:

- The IP (Internet Protocol) address of the device accessing the website
- Type of browser used
- Date and time of access
- Navigation patterns within the website
- Specific pages viewed
- Downloads made from the website
- The method by which users arrived at the website

We use Google Analytics to understand which parts of our site are most valuable to users, identify the content accessed most frequently, and enhance the overall functionality of the website. Please note, this information does not allow us to track individual users. It is impossible for us to link any specific individual to the data collected by Google Analytics. The information is securely stored through Google’s services.

For more details, you can [review Google’s Terms of Service](#).

Security of your Information

Any information we collect from you is kept strictly secured. We do not pass on, sell or swap any of your personal information with any other party.

We take reasonable and appropriate steps to protect the information you provide us and treat it securely in accordance with this Privacy Statement.

UOW implement a number of security measures to keep your information safe. These include physical and technical safeguards designed to protect your personal information from accidental or unlawful destruction, loss alteration, unauthorised access, or disclosure. These safeguards include firewalls, network intrusion detection and virus scanning.

Access to your Information

You have the right to access your personal information that is held by UOW. You are also entitled to request that personal information held about you is accurate and up-to-date, and therefore be amended accordingly. As the accuracy of information held depends largely on the information you provide, we recommend that you:

Advise us immediately if there are any errors in your personal information or if you wish to make changes to your personal information. Please use the "Contact Us" form on the ADJC website.

Further Information

Further information regarding the UOW's commitment to privacy can be found [here](#).